



FOODSERVICE CONSULTANTS SOCIETY INTERNATIONAL
WORLDWIDE BOARD OF DIRECTORS MEETING
MINUTES

10th December, 2020
Conference Call

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In Attendance

Officers

*Mr. William Caruso, FFCSI, PP
President
(WC & Partners, Inc.)*

*Mr. Mario Sequeira, FCSI
Secretary/Treasurer
(Hospitality Total Services (Aus) Pty Ltd)*

Staff

*Mr. Nick Vaccaro
Executive Administrator, WW*

Directors

*Mr. Paul Montégut
(Restauration Conseil)*

*Mr. Eric Norman, FCSI
(Clevenger Associates)*

*Mr. Remko van der Graaff, FCSI
(AAG Food & Facilities & Hospitality)*

Allied Representatives

*Mr. Mick Jary
Meiko UK Limited*

*Mr. Greg O'Connell
(Moffat)*

*Mr. Jack Scott
(Alto-Shaam, Inc.)*

FCSI's Vision

“FCSI is the global leader in foodservice and hospitality consulting”

FCSI's Mission

“To promote professionalism in foodservice and hospitality consulting while returning maximum benefits to all members”

Brand Slogan

“We Share, We Support, We Inspire”

1.0 Call to Order and Opening Remarks

The meeting was called to order on 10th December at 7:08 am (EDT) at which time President William Caruso, FCSI welcomed everyone to the meeting. Noting that there was quorum for conducting official business Bill requested that the meeting begin with the first agenda item.

2.0 Approval of Meeting Minutes

Eric moved to accept the FCSI WW October, 2020 board meeting minutes as submitted. Seconded by Mario and approved unanimously.

3.0 Top Three WW Planning Session Discussion Items

3.1 APD

Mario confirmed the revised views of the APD Division on the benefits of an in person meeting as opposed to the initial suggestion for a virtual Zoom planning session that was suggested in the absence of the WW Board having no Strategic Plan currently. Mario then outlined the key initiatives of the APD Board for discussion during the upcoming WW Planning Session.

- 1) Review the vision and relevance of FCSI to our members and clients given the evolving and changing nature of the foodservice and wider hospitality industry.
- 2) Member App to access membership details, connect with divisional and global members, Allied member new products, new member projects – Share, Support, Inspire and Innovate.
- 3) Global Initiatives, marketing, PR E.g. membership advantage in negotiating benefits from global providers like Autodesk.

Mario advised that a long-standing contributor to FCSI APD and WW, Clara Pi has decided to end her consulting work due to unavoidable and very difficult personal circumstances. Accordingly, Clara has resigned from the APD and WW Board of Trustees. Mario also acknowledged Clara's contribution not only to FCSI but also on a personal level to Mario. The APD Board will recognize Clara's commitment in due course and will nominate a new APD representative to the WW Board.

3.2 EAME

- 1) Review the Society Globally and examine the relevance help to simplify the work of FCSI in order for more people to involved.
- 2) Redesigned website.
- 3) Membership database.

3.3 TAD

- 1) Bylaw/Ethics/Policy Review – These need to be all thoroughly reviewed/updated and put on a rotation for a regular review schedule.
- 2) FCSI Website – Definitely need to be re-worked and PC needs to be transparent about the cost of making the changes and ongoing costs.
- 3) Review current programs to ensure continued progress or time to sunset. We also need to determine an approval system for any new programs on the WW agenda and approval process by the board.
- 4) Professional Membership Process throughout all of FCSI globally.
- 5) Transparency at PC and divisionally with WW.

4.0 Association Management Software and Website

After discussion the sense of the Board was that Nick should investigate pricing for the use of a software consultant to create a global database that will automatically connect to the Divisional databases for the transfer of basic member information.

5.0 WW Strategic Planning Meeting

Bill discussed the possibility of hosting the in-person strategic planning session during Q3 or Q4 of 2021. With the Covid vaccine being distributed there is a good chance that international travel will be permitted during 2021. September seemed like a good month since NAFEM is in August and HOST is in October.

Montreal, Canada, New Zealand, Australia, Hawaii were suggested. Bill asked everyone to submit their location ideas to him via email.

6.0 Adjournment

Mario moved to adjourn the meeting. Seconded by Eric and the meeting was adjourned at 8:02 am (local time).